



P. Abhimanyu
General Secretary

BSNL EMPLOYEES UNION

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18.05.2023

BSNLEU/314 (KAR)

To,

Ms. Samita Luthra,
GM (Rectt.), BSNL CO.,
Bharat Sanchar Bhawan,
Janpath,
New Delhi- 110 001

Madam,

Sub: - Server failure while the online exam was going on for JE trainees at Mysuru – requesting to take necessary remedial action - req.

Ref: - Representation submitted by 31 JE Trainees of Mysuru.

We wish to emergently draw your kind attention to the following, for favour of taking necessary remedial action.

As you are aware, 31 candidates are undergoing JE Training in the Training Centre at Mysuru. Their online exam was conducted yesterday the 17.05.2023. All the 31 candidates have given a written complaint to the Principal, Training Centre, Mysuru, wherein they have mentioned that, the server was down for 20 to 30 minutes, when the exam was going on.

Even though, this has been taken to the notice of the authorities in the Training Centre at Mysuru, they have expressed their helplessness, since the entire process of holding the online examination is being done by the ALTTC. You will agree that, the trainees should not become victims due to the failure of the server, while exam was going on.

We are writing this letter to emergently draw your kind attention to this incident, so that ultimately the trainees are not made to pay the price for technical problems that have arisen at the time of their online examination.

We fervently hope that you would kindly look into this matter and would take the necessary remedial action.

Thanking you,

Yours sincerely,

[P. Abhimanyu]
General Secretary

Copy to: Shri Nitin Jain, CGM, ALTTC, Ghaziabad.